



Location Knowledge

## CUSTOMER INFORMATION BULLETIN

**BULLETIN NO. 220**  
**17 SEP 2012**

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### **INDUSTRY TRAINING WORKSHOPS – NEW DATES AND LOCATIONS** **LAND TITLES REGISTRATION PRACTICE MANUAL UPDATED**

The Western Australian Registrar and Commissioner of Titles Joint Practice: Verification of Identity dated 20 June 2012 (referred to here as the VOI Practice) commenced on 1 July 2012 with a six month transitional implementation period. During the transitional period, industry may implement the VOI Practice as and when they are ready to do so with full compliance expected on specified documents lodged on and from 2 January 2013.

The first round of workshops about the VOI Practice were fully booked. So, Landgate has scheduled the second round of industry training workshops about the VOI Practice. These workshops have been designed to assist property industry professionals gain an understanding of the new VOI Practice and its practical implementation.

NOTE: These are the same VOI Practice workshops that Landgate delivered in August and early September. The content has not changed. If you have already been to a VOI Practice workshop, it is not necessary to attend another session.

Click [here](#) to register your attendance at one of the workshops:

#### **Schedule**

Tuesday <b>25.09.2012</b> 8:00am – 10:30am	Goodearth Hotel (195 Adelaide Terrace, <b>Perth</b> )
Thursday <b>27.09.2012</b> 5:30pm – 8:00pm	Rendezvous Hotel (The Esplanade, <b>Scarborough</b> )
Thursday <b>11.10.2012</b> 4:30pm – 7:00pm	Atrium Resort (65 Ormsby Terrace, <b>Mandurah</b> )
Tuesday <b>23.10.2012</b> 4:00pm – 6:30pm	Goodearth Hotel (195 Adelaide Terrace, <b>Perth</b> )
Thursday <b>25.10.2012</b> 8:00am – 10:30am	Steel Blue Oval (Old Perth Road, <b>Bassendean</b> )
Tuesday <b>30.10.2012</b> 9:30am – 12:00 noon	Function Centre Joondalup (90 Boas Avenue, <b>Joondalup</b> )

Please visit the [VOI webpage](#) on Landgate's website where the online booking system is located.



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## Agenda

1. Introduction to workshop and overview of the VOI Practice: 10 minutes
2. Presentation by WA Police Major Fraud Squad: 20 minutes
3. VOI Practice Presentation and case study exercise: 2 hours

- There will be a 15 minute break after 1 hour
- Wrap up including Questions and Answers.

## Regional workshops

Dates, times and locations for regional workshops about the VOI Practice will be communicated via a Customer Information Bulletin as soon as confirmed.

## Further support

To further support the implementation of the VOI Practice, we will be posting a Frequently Asked Questions page on Landgate's website. Please email your queries or questions to [voipractice@landgate.wa.gov.au](mailto:voipractice@landgate.wa.gov.au). Alternatively you can telephone a Landgate Advice Officer on 08 9273 7044.

## The LAND TITLES REGISTRATION PRACTICE MANUAL has been updated

Edition 10.0 (Published August 2012) of the [Land Titles Registration Practice Manual](#) is now available on Landgate's website. This updated edition includes the VOI Practice.

Thank you for support and interest in the VOI Practice.

Jean Villani  
Registrar of Titles

Susan Dukes  
Commissioner of Titles